

## John's Campaign

*John's Campaign was founded in November 2014. It comes from the simple belief that family carers should be welcomed as an essential part of patient care.*

*John's Campaign applies to all healthcare settings, and over 1,000 institutions have pledged their support—but there is a lot yet to be done.*

Taken from [www.johnscampaign.org.uk](http://www.johnscampaign.org.uk)

Our Trust has pledged to support John's Campaign, which means we support carers to stay with patients who have enhanced needs and require extra support. Please speak to our Trust staff if you feel this would benefit you or your loved one.

We also offer Carer Cards to identify those carers who have requested to stay with their loved ones during their admission. Please ask our Trust staff for more information regarding this initiative.

Our Trust also supports carers to accompany their loved ones to theatre, as we know this can be a distressing time. Staff will support the carer to be present before and after the patient's theatre visit.

We are signed up to the Dementia-Friendly Hospital Charter, which provides high-level principles of what a dementia-friendly hospital should look like and recommended actions hospitals can take to fulfil them.

We are passionate about service improvement. Please email all suggestions to our team email address and we will respond to this as soon as we are able.

Thank you for your support.

[soh-tr.dementiaanddeliriumteam@nhs.net](mailto:soh-tr.dementiaanddeliriumteam@nhs.net)

## Useful Contacts

Dementia Connect: 0333 1503456  
Admiral Nurse Helpline: 0800 888 6678

Southport Hospital : 01704 547471  
Ormskirk Hospital: 01695 577111

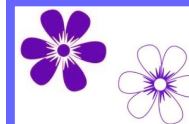


Dementia and Delirium Team  
Corporate Management Offices  
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Town Lane  
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Southport  
PR8 6PN

<https://www.southportandormskirk.nhs.uk/>

Version 1.

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Southport and  
Ormskirk NHS Trust

## Dementia and Delirium Team



**Hilary McLaren:** Admiral Nurse

**Emily Furnivall:**

Dementia and Delirium Specialist Nurse

**Sophie Williams:**

Dementia and Delirium Specialist Nurse

**Messaging service:** 01704 704658

**Hospital bleep / Ascom:** 3954

**Email:**

[soh-tr.dementiaanddeliriumteam@nhs.net](mailto:soh-tr.dementiaanddeliriumteam@nhs.net)

**Working hours:** Monday-Friday 08:00-16:00



## Meet the Team

Our Dementia and Delirium Team is based in Southport Hospital and covers both hospital sites.

Our team consists of:

- Hilary, the Trust's Admiral Nurse supported by Dementia UK.
- Emily and Sophie, our Dementia and Delirium Specialist Nurses.

**Our team is currently an in-hospital service only.**

## What do we do?

We support people living with dementia and/or experiencing a delirium during their hospital admission, as well as their carers and relatives and the staff caring for them.

We signpost and/or refer to community services as appropriate.

Our team has developed an alert system within the hospital to ensure that people living with dementia are identified at the beginning of their patient journey, to ensure the appropriate support is offered to them, and any reasonable adjustments can be made to enhance their care during admission.

Carers are encouraged to stay with people living with dementia and/or delirium by our team, and our Trust supports John's Campaign.

We provide dementia and delirium training to all Trust staff, and offer this training to our colleagues in Health and Social Care.

Our Trust is working towards becoming more Dementia-Friendly, and our team offers free Dementia Friends Information Sessions to staff. This is supported by the Alzheimer's Society.

## How can we help you?

You can request that staff complete a referral to our team during admission.

We will review you and/or your loved one to discuss any concerns or issues you may have and offer support as required.

Our team will work with you to identify and understand what is important to you during admission and on discharge, signposting appropriately.

## Our message

Our Trust believes that people should be seen as themselves, not their conditions. We support our staff to recognise the person behind the diagnosis, and their carers who support them. We understand the importance of human connection, and strive to ensure this is at the heart of our person-centred care.

## Looking to the future

Southport and Ormskirk NHS Trust is making investments in Older People's Care. We have an ageing population and our local area has a high number of people over 65 years old living here.

We are working on service improvements across the Trust to further benefit people living with dementia and their families/carers, and those people experiencing delirium during hospital admission.

We are improving both our hospital sites with ongoing refurbishment works, which will include dementia-friendly design elements.

We supply Hospital Passports to our patients and carers, so they can provide extra information about themselves that our staff might find helpful during their admission, e.g. what someone likes to eat.

Our team is working towards implementing a musical events calendar for patients, with many local groups generously offering their time and musical skills in exchange for a cup of tea!

Our Trust has a number of Pets as Therapy animals who prove very popular with patients, visitors and staff. We understand the benefits of having our furry friends with us when we are unwell and hope seeing our PAT animals gives our patients some comfort.