

By email

Silas Nicholls
Chief Executive
Southport and Ormskirk Hospital NHS Trust
Town Lane
Kew
Southport
PR8 6PN

Care Quality Commission
Cityate
Gallowgate
Newcastle Upon Tyne
NE1 4PA

Telephone: 03000 616161
Fax: 03000 616171

www.cqc.org.uk

Date: 07 August 2019

Your account number: RVY
Our reference: INS2-6197305121

Dear Mr Nicholls

CQC inspection of Southport and Ormskirk Hospitals NHS Trust

Following your feedback meeting with Lorraine Bolam and Deborah Lindley on 01 August 2019. I thought it would be helpful to give you written feedback as highlighted at the inspection and given to you and your colleagues at the feedback meeting.

This letter does not replace the draft report and evidence appendix we will send to you, but simply confirms what we fed-back on 01 August 2019 and provides you with a basis to start considering what action is needed.

We would encourage you to discuss the findings of our inspection at the public session of your next board meeting. If your next board meeting takes place prior to receiving a final or draft inspection report and evidence appendix, this correspondence should be used to inform discussions with the board. When scheduling a discussion of this letter, or the draft report, please inform your CQC Regional Communications Manager, who is copied in to this letter.

An overview of our feedback

We inspected four further core services, critical care and end of life care at Southport and Formby DGH, outpatients at Ormskirk DGH and sexual health services in the community.

We shared with you the positive interactions we had encountered from the staff with them freely sharing information and discussing their work at the hospitals.

Whilst on site we raised our concern with you regarding the management of discharge medicines in particular those that included controlled drugs. You responded immediately and provided us with a verbal overview of the actions being taken whilst we were on site and then formally via a letter. We will further review the situation on our return for the scheduled well led inspection in late August.

A draft inspection report will be sent to you once we have completed our due processes and you will have the opportunity to check the factual accuracy of the report. I am also copying this letter to NHS Improvement/NHS England.

Could I take this opportunity to thank you once again for the arrangements that you made to help organise the inspection, and for the co-operation that we experienced from you and your staff.

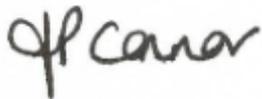
If you have any questions about this letter, please contact me through our National Customer Service Centre using the details below:

Telephone: 03000 616161

Write to: CQC
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA

If you do get in touch, please make sure you quote or have the reference number (above) to hand. It may cause delay if you are not able to give it to us.

Yours sincerely



Judith Connor

Head of Hospitals Inspection

c.c. Neil Masom, Chair
Marie Boles, NHS England/NHS Improvement
David Fryer, CQC regional communications manager