

# Southport and Ormskirk NHS Trust

Last rated  
15 Nov' 2016

## Surgery / Theatres / Wards

### You said

### We listened

### We did

- There were high levels of staff vacancies in theatres
- We observed that on one ward there were a number of patients on oxygen and only one of these patients had been prescribed oxygen. As oxygen is a drug it requires prescribing in all but emergency situations, with the target level of saturation identified when prescribed.
- Surgical wards did not always meet the needs of individual patients with dementia and other cognitive impairments. It was difficult to identify any obvious reasonable adjustments that had been made for these patients. There was no signage above beds to indicate to staff that such patients might require adapted communication techniques. No thought had been given to how patients with communication difficulties might communicate pain as indicated by the lack of a pain assessment tool for non-verbal patients.

- *We have reduced our vacancies in theatre, this compares favourably to the national benchmark*
- *Oxygen prescribing training now included at Trust Induction*
- *Trust intranet Screen Saver and Poster / Sticker in place*
- *Planned Care Pharmacist completing audits of compliance*
- *Monthly Matron's check list in place*
  
- *Trust Dementia Friendly Strategy Launched*
- *Clinical Team on Ward 14A / training and environmental plan in place*
- *Secure environment for patients with additional needs*
- *Visit to Chorley and Blackpool Hospitals completed.*
- *Abbey Pain Score circulated to all clinical areas. Training ongoing via Dementia Awareness.*
  
- *Wards lock doors centrally, regular spot checks carried out by Senior Staff*
- *Twiddle Muffs given to patients, the library has developed a memory box for use on wards*