

OUR VALUE: SCOPE

These are the values of our Trust, developed from what our staff told us matter to them.

Value	Descriptions	Behaviours and outcomes
S upportive	Teamwork, fairness, helpful attitude, respectful to colleagues, tactfulness	Working together and valuing each other for the benefit of patients
C aring	Compassionate, desire for best care, responsiveness, sensitivity, empathy, thoughtfulness, understanding	Caring for our patients as individuals, safely and with compassion
O pen and H onest	Positive, honesty, frankness, informative and knowledgeable, transparency, learning from mistakes, encouraging	Acting with the highest standards of integrity, behaviour and accountability
P rofessional	Recognition that working in healthcare and undertaking clinical practice are a privilege, good communication, supportive to colleagues, desirous of high standards, smartness, well mannered, happy, interested, friendly, helpful, innovative	Aspiring to be the best in everything we do
E fficient	Effectiveness, timeliness, willingness to look at new ways of working, joined up working, questioning, desire for improvement	The best quality care within the resources available